

Arrowhead News

February 2018



A Word from the President

Do you love your home and neighborhood? “If houses are like spouses, a neighborhood is like the extended family. But while you can have a good marriage and still dread holidays with the in-laws, you’ll never love the house, if you don’t like your neighborhood.” (HGTV)

Do you remember when you first drove through Arrowhead Estates looking for a home? What were some of the attributes you were looking for?

Personally, some of the things that attracted my husband and me to this neighborhood were: the little country roads leading into the entrances (Old CR 50 and CR 455), lots of curb appeal – houses/properties were well-maintained, a beautiful community pool and park, friendly neighbors, convenient commute to work and the attractions, a safe place to live, and a Home Owners Association with reasonable dues. After driving through the community, talking to a couple of people, and reading through the Covenants, we decided this was where we wanted to build our home together.

How about you? Do you still have that warm feeling for your neighborhood? Are you a good neighbor? Are you doing your part?

It is extremely important as a homeowner to review and understand your Association’s governing documents, including the Covenants, Conditions and Restrictions (CC&Rs), Bylaws, Rules and Regulations, Amendments, Planning Criteria and any community policies or board resolutions, since these documents and their contents are legally binding. **The covenants have not changed.**

One of the most **important** jobs of the HOA board is to fairly and consistently enforce the rules of the Association.

Arrowhead Estates Covenant Enforcement is important! Have you received a violation letter? This year with the hurricane, we were somewhat lenient. But, now all the debris is gone and we need to move on. Trailers/boats, cars parked on the grass, garbage/recycle cans storage, painting, lawn maintenance, basketball goals, fence maintenance, dirty sidewalks/driveways (a hazard for walkers!), etc., are easily corrected violations and need to be addressed. When you receive a violation letter, have a plan. Contact the management company to let them know what the plan is. **Communicate!!!** We need to pull together as a neighborhood to make our community not only safe but also aesthetically pleasing. If everyone will take care of their property, our neighborhood will continue to be the very best it can be!

A special thanks to all the Board of Directors and volunteers who donate their time and energy to maintain this prestigious community. Best wishes to you and your families in this New Year.

IMPORTANT NOTICE: Recently Lauren Cross resigned from the HOA Board. We would like to take the opportunity to thank her for the time she served as a volunteer to help maintain and improve this Association this year as a Director. Thank you, Lauren, for your service!!

So, we are looking to fill a vacant seat on the HOA. If you are interested, please submit in writing a letter of Intent/Interest to Richard Eckelberry, Vista Community Association Management, 2255 Westmonte Drive, Suite 3310, Altamonte Springs, Florida 32714 (Email: reckelberry@vistacam.com)

The Easter Bunny comes early this year!



Many people are scratching their heads. Isn't it still cold out? Didn't we just celebrate Christmas? This is no April Fools, Easter is April 1st, so we are planning the annual Easter Egg Hunt for March 24th. We could use some volunteers and donations (cupcakes, candy, helpers). Please contact JoAnn Hughes at 407-656-4722 or Treasurer@arrowheadstates.info We will post a flyer on Facebook and on our website (www.arrowheadstates.info) when more details are available.

HOME IMPROVEMENTS:

In accordance with the HOA Covenants, the Architectural Review Board (ARB) must approve all exterior site improvements. BEFORE you begin work, please complete an ARB Application form which is required for any improvements to the exterior of your home. This form can be obtained from the HOA office or downloaded from our website at www.arrowheadstates.info.



The purpose of this approval process is to ensure all properties adhere to applicable covenants and community-wide standards while protecting your investments. This includes all roofs, fences, pools, additions, patios, decks, landscaping, driveways, painting, windows, etc.

DUES

Homeowners' dues are **due February 1st, March 1st, April 1st and May 1st**. To avoid finance charges, please pay **ON OR BEFORE** these dates. By paying your association fees in a timely manner, you actually save the association (yourselves) money! When late notices are sent, you pay for the stamps and the administrative costs! Please send your annual dues promptly! Yes, there was a little mix-up with the new coupon books, but you should have received the replacement books with an apology from BB&T. Please destroy the previous book that you received. **If you have any questions, please contact BB&T at 727-373-1175.**

Working hard to make OUR Community a place we all will be proud to call home!



Beautiful Home Award



16318 Arrowhead Trail

Arrowhead Estates HOA awarded the Beautiful Home Award and a \$50 gift certificate from a home improvement store. Congratulations! Thank you for keeping Arrowhead Estates a pleasant and beautiful place to live.



Holidays in Arrowhead!

Thanks again for the dazzling decorations at Christmas! So many beautiful homes! Congratulations on making our community so festive!

What's the latest buzz?



1. We've contacted **WastePro** (WP) concerning some complaints about **Residential Curbside Collection** of household garbage and recycling:
 - A. Most days after collection, we have trash scattered all around the neighborhood, down the streets, on the yards. After being contacted, we

observed an employee of WP jump out of the cab of the truck to pick up some trash that didn't make it to the truck. Otherwise, it would have ended up in someone's yard. We really appreciate the extra effort.

- B. Large, nasty dumpster outside of the back entrance. (Code Enforcement also contacted WP to remove it.) GONE!!
 - C. There was a truck driving over lawns and breaking irrigation lines. (Hopefully, after notifying WP, they take extra caution to avoid this happening.)
2. **What's been going on at the front entrance?** Repairs are being made on an irrigation issue where the irrigation runs under the entrance road.
 3. **Florida's Turnpike is expanding.** Florida's Turnpike is planning for a Public meeting in the spring of 2018 to provide an update to the community on the project 435784-1 & 435785-1 that deals with widening of Turnpike from 2 lanes to 4-lanes in each direction. Currently the project is at Phase-I and design is at Preliminary level. Phase-II design will be completed in few months and Final Design is scheduled to be completed in April of 2019. Per current schedule, the Project has a construction schedule starting in fall of 2020. Let's make some noise about NOISE WALLS!!
 4. **New bank for paying your HOA fees.** As 2017 came to a close, we began looking to replace the Association's bank and provide more efficient means of paying HOA payments and having a local bank that was easier to access for our community. In November, we awarded a contract to BB&T to provide financial services. After a rough start, BB&T successfully assumed these responsibilities, and as of today the Board is satisfied with the services being provided. Special thanks to JoAnn Hughes for her help in the evaluation of proposals and implementation of this contract.
 5. **Unattended dogs** roaming the neighborhood. Since the hurricane knocked down several fences, we have seen a lot more dogs running without a person attached. Please keep a closer eye on your

babies. They are obviously escape artists! We don't want them hurt.



Who let the dogs out??

Dear Doggie,
We are happy to have you as a part of the Arrowhead Estates community. We can relate to the fact that you like to take walks through the neighborhood. Please remind your owner to pick up after you when you are out in public places. Perhaps they can carry a bag with them to pick up the doggie doo. Oh, and please, remember not to use the neighbor's lawn when you have to go! The city of Clermont does have a leash law, and homeowners should feel free to contact Animal Control.

Please be courteous to your neighbors and clean up after your dog.

You **DO** have a say!

The HOA Board does their best to govern Arrowhead Estates to everyone's benefit. As a homeowner, you **DO** have a say in what happens within our community. You can email ideas or concerns. If you want to participate in person, **the Board meets at 6:30 pm on the 4th Tuesday of every month at the Clermont Baptist Church.**

Why contact a Board Member? When you contact a Board Member you are actively seeking to impact your neighborhood and this community. Your feedback does make a difference and without it, the Board cannot make decisions effectively on your behalf. We are open to new ideas, and are determined to establish open lines of communication between the Board and the homeowners. The Board responds to input from the homeowners and has the responsibility to manage developing contracts, fulfillment of services and follow-up in many areas of the association. This includes covenant enforcement, direction of the contracted management company, architectural design and landscaping

committee and ensuring that the HOA meets its current and future financial obligations.

Homeowners are encouraged to become involved in the HOA. Voting for board members, either in person or by proxy, is an important way to ensure your voice is heard in the community. Serving on a committee or the Board, attending HOA monthly meetings, asking questions, and contacting board members/management company (Vista) concerning your thoughts on the neighborhood are all ways to become involved in your HOA. The goal is to improve and maintain our neighborhood as a quality place to live.

The website, Facebook, and newsletters are ways we can communicate by announcing meetings and responding to Homeowner issues. The immediate goals for the website and newsletters are to be current with fresh information and news to keep you informed on the neighborhood and HOA.



The game of life has two participants: spectators and players. Pick one.

Do you KNOW your Board Members?

President, Judy Hilliard

321-662-4749

President@arrowheadestates.info

I am from Erie, PA, but have lived in the south most of my life. (I cheer for Penn State and most of the Florida teams!!) After receiving a BA in Education at Toccoa Falls College, GA, I taught school for many years. My husband, Mal (retired professional engineer), and I moved from Tallahassee when Florida's Turnpike relocated their headquarters to Central Florida (my second career, now as a Contract Specialist). We have lived in Arrowhead Estates for 18 years along with our rescue, Mister Catt. (You may remember that our first cat, Miss Kitty, was attacked by a

coyote in our back yard). My faves are cooking southern foods, shopping, playing piano/organ, painting rocks, and entertaining. We have 5 children and 7 grands (all inclusive 😊). I love my home and Arrowhead Estates where we have awesome neighbors! My all-time favorite song is, "You've got a Friend" by James Taylor.

Vice President, Erick Rodriguez

407-702-3765

Vice-President@arrowheadestates.info

I am currently the V.P. of the H.O.A. I have a family of four, my wife Gina and two daughters, Ericka and Camilla, 8 and 4 respectively. I like sports, and my two favorite teams are the Miami Dolphins and the Orlando Magic. I have been a resident of Central Florida for 37 years and look forward to many more.

Secretary, Lynn Patrick

407-654-5007

Secretary@arrowheadestates.info

For those who have been around awhile, I was probably the first person you met when you were in the market for a new home! I worked in the office for Horizon Homes and helped introduce new residents to Arrowhead Estates. It was so rewarding to see happy new homeowners! Now you probably see me at Publix where I work. I'm a busy lady, as I also work at Grassy Lake Elementary during the school year. My family has lived in Arrowhead Estates for 20 years. In my spare time, I love spending time with my husband, two sons and my grandson, Jackson. Sometimes I get a chance to relax by riding my bike. The HOA meets on the 4th Tuesday at my church, Clermont Baptist church. Come join us!

Treasurer, JoAnn Hughes

407-656-4722

Treasurer@arrowheadestates.info

My name is Jo Ann Hughes, Treasurer for our HOA. I am retired. I live in Arrowhead Estates with my son and love our community. I worked in the Property Management Business for over 15 years. I also worked as an Office Administrator, Mailroom Supervisor, Claims Department for an Insurance Company.... And many other office related positions over the

years. If there is anything within our community I can help with, please feel free to contact me at any time.

Director, Bridget Murphy

407-347-7912

Director1@arrowheadestates.info

I was raised in Brevard County, Florida, but lived many other places before moving to Orlando in 1989. I earned a BA in Humanities from Rollins College and an MAT from the University of South Florida in Tampa. I held several different positions with Orange County Schools and with Valencia College, eventually teaching at both institutions. I retired from Valencia in 2013, just before moving to Arrowhead Estates in February of 2014. My husband, Jerry, is an electrical engineer and works at Disney World at Reedy Creek Energy Services. With five children (all in Florida), five grandchildren, three great-grandchildren, three surviving parents (88, 89, 92), and often unexpected guests, there is always something going on! I enjoy cooking, gardening, cycling, and painting (when I can squeeze it in.) I feel very strongly about building a sense of community in our neighborhood so that Arrowhead is more than a subdivision, but a place we love to call home.

Director, Dave Springer

Director2@arrowheadestates.info

Hi! My name is David Springer. I was born and raised in Massachusetts where I met and married my wife, Gale. We moved to South Florida in 1978. I became a Licensed Building Contractor and (with Gale) we raised our two daughters, Laura and Jessica.

In 2008, we moved to Arrowhead Estates and I retired from the construction industry. Both of our daughters live within 15 miles of us so we get to see them, our sons-in-law and our four (4) grandchildren quite a lot!

Director, open position

Director3@arrowheadestates.info

2018 Resolutions

Eat well
Exercise more
Get all medical test required and a flu shot
Decide what is really important
Enjoy life
Laugh more
And remember chocolate is good for you!

ARB Committee Members:

Don Hughes407-656-4722

Dave Springer.....407-347-8190

Debra Crews352-255-3297

Herbie Wallace...407-656-4763

Don't forget that improvements and changes that affect the exterior of our homes/yards need the approval of the ARB BEFORE starting the work. If you need help with guidance or approval, feel free to call one of the ARB members listed above.

Vista Community Management

Richard Eckelberry

407-682-3443

reckelberry@vista-cam.com

Important Lake County Phone Numbers:

Lake County Sheriff (Non-Emergency) -- **352-343-2101**

Code Enforcement -----**352-742-3950**

Animal Control ----- **352-343-9688**



Talking Trash....

Residential Collection includes:

- **Household Garbage** – Solid waste must be placed within one of the County issued garbage carts and placed within 3 feet of the curb or edge of the road no later than 6 a.m. on the designated pick-up day. No excess garbage outside of the County issued garbage cart will be collected.
- **Yard Waste** – Yard waste is considered to be vegetative material resulting from landscaping maintenance, including shrub and tree trimmings, grass clippings, leaves, palm fronds, and branches. Limbs and branches must be no longer than 4 feet in length with limbs no greater than 6 inches in diameter. Leaves may be bagged or placed into a container provided by the customer. All yard waste material must be placed within 3 feet of the curb or edge of the road no later than 6:00 a.m. on the designated pick-up day.
- **Appliances and Furniture** – Residents should call their designated [hauler](#) to schedule a pick-up. Appliances and furniture should be placed at the curb for pick-up by the hauler. Residents are encouraged to call charities for reuse of these items.
- **Recyclable Items** – All recycling items must be placed within one of the County issued recycle carts and placed within 3 feet of the curb or edge of the road no later than 6 a.m. on the designated pick-up day. Please see the [recycling page](#) for a list of items that may be placed in your curbside recycling bins and instructions for each type of item.

https://www.lakecountyfl.gov/departments/public_works/solid_waste/solid_waste_operations/

2018 UPCOMING Events

The **HOA** meets the **fourth Tuesday** of every month unless otherwise noted.

March 24th – Easter Egg Hunt

April 28th - HOA meeting at the pool

May 5th and 6th - Garage Sale

October 27th – HOA meeting at the pool –
Announce winner of the Scarecrow Contest

November 10th and 11th – Garage Sale

November 27th – Annual and Budget Meeting

December 8th – Light Up Arrowhead